

# A Simplified Solution

Managing Scheduled and Unscheduled  
Maintenance for Your Fleet!



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1.888.635.0005  
[www.truckersassist.com](http://www.truckersassist.com)

# Whenever A Truck Driver Needs Us, We're There!

## OUR SERVICE COMMITMENT

TRUCKERS ASSIST provides Emergency Road-side Assistance for truck drivers and fleets within North America. We are the trusted source that the industry relies on to arrange prompt and reliable assistance, enabling drivers to get back on the road.

TRUCKERS ASSIST and its network of service providers and vendors are also committed to providing scheduled maintenance at discounted rates. This pricing is exclusive to fleets and trucks registered with us.

### Our growing network consists of service providers specializing in:

- Tire Repair/Replacement
- Towing and Recovery
- Refuelling Services
- Windshield Repairs
- Truck Washes
- Mobile Truck & Trailer Repair
- Service Reefer / Heater Repairs
- Truck & Trailer Repair Facilities
- Locksmiths
- Many More Services

We are constantly looking to expand our service provider / vendor network so that we can provide faster and better service to drivers and fleet companies, allowing you to focus on your revenue generating activities.

## Testimonials

The professionalism and promptness of your dispatch staff and the follow-up conducted was impressive. You can be sure that we'll be calling on your firm to assist us when one of our units experiences a break-down. Thanks for a job well done!

**Director-Operations - Dedicated Logistics Inc.**

Truckers Assist has been a tremendous asset to work with. Their level of service allows us to save time and money. Recently we had a situation at 2 AM in the morning when one of our trucks needed road-side service. Our driver called Truckers Assist and they dispatched the closest vendor within minutes. Thanks to them, we were able to make our delivery deadline for a very important client. We have the Truckers Assist sticker placed in all our trucks and have instructed our drivers to use their service.

**President - TMT Freight Systems**

### Our Road-side Assistance Process



### BENEFITS OF USING OUR SERVICE

#### CONTROLLING SERVICE COSTS

During our qualification process, we ensure that all our service providers charge competitive rates that align with industry standards.

#### REDUCING EQUIPMENT DOWNTIME

As soon as you contact us, the local service provider will be dispatched within minutes to ensure that your truck/trailer is back on the road ASAP, therefore minimizing loss of revenue.

#### REDUCING COORDINATION TIME

Your drivers / dispatchers call a single toll-free number for service, anywhere across North America. Once you call us, our qualified customer service representatives will manage the remainder of the process for you.

#### CONSISTENT HIGH QUALITY SERVICE

All of our service providers undergo rigorous screening to qualify as vendors for us. To ensure consistent high-quality service, we continuously:

- Monitor and measure their performance/ service quality.
- Review prices charged after each event to ensure that the charges were appropriate.

## HOW CAN YOUR FLEET USE THIS SERVICE?

You can begin to use our service by calling our 24/7 call-centre at 1-888-635-0005 or visiting us online at [www.truckersassist.com](http://www.truckersassist.com). We recommend that you pre-register your fleet in advance so that when you experience a breakdown we can address your needs even faster. Registration is free and allows you to take advantage of our discounts on scheduled maintenance.

**We Arrange The Service Absolutely Free Of Charge!  
You Only Pay The Service Provider For The Assistance Provided**